

Service Center Capabilities Survey

Please complete this survey and fax it to 1-919-550-3277 (attention: Gordon Jackson).

Service center name _____

Contact person (for business matters) _____

Phone: _____ email _____

Contact person (technical matters) _____

Phone: _____ email _____

Service center address

Street: _____

City: _____

State: _____ Zip: _____

Service center fax number: _____

General Information About Your Business

Total number of employees _____

Number of technicians on site _____ total _____ electrical _____ mechanical _____

Size of service center facility _____ square feet

Regular business hours (Mon. to Fri.) _____ open _____ close

(Saturday) _____ open _____ close

(Sunday) _____ open _____ close

Liability insurance _____ (yes/no) _____ limit (if yes)

Technical Capabilities	Currently available	Interest in expanding in this area	Not interested
OHV gasoline single cylinder, air-cooled, small engine repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
OHV gasoline twin cylinder, air cooled, small engine repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Liquid cooled, gasoline small engine repair (under 50 hp).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diesel single cylinder, air-cooled, small engine repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Diesel twin cylinder, air cooled, small engine repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Liquid cooled diesel small engine repair (under 50 hp).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Portable generators.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Stationary generators (whole house units).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generator installation service.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pressure washer pump repair (axial pumps).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pressure washer pump repair (triplex piston pumps).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trash pump repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fire pump repair.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chipper shredder repair (under 20 hp).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lawn mower repairs (up to 52" walk behind).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lawn tractor repairs (up to 52" zero turn mowers).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Service Capabilities			
Extended hours during peak seasons	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On-site repairs (customer's home or business)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
On-site repairs (retail store location / store back room)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pick-up and delivery service (customer's home / business)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pick-up and delivery service (retail store location)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
"Rush" service for emergency situations	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please describe other capabilities or affiliations.
